

MLTSS CLIENT ALERT

March 22, 2016

TO: ALL NJ Medicaid Clients

ISSUES: Horizon NJ Health and Claims Submission

You have recently received one or two letters from Horizon NJ Health advising you that they are changing their clearinghouse relationship from Emdeon to Trizetto Provider Solutions in short order (effective the end of this month.) The letter(s) were somewhat confusing as to the practical implications of this change unless you, or we, were submitting claims via Direct Data Entry, which we do not do.

You should know that, pursuant to earlier recommendations, we do submit Horizon, as well as United, Amerigroup, and Aetna claims via Emdeon. Wellcare is the only Managed Medicaid outlier, and we submit them through another clearinghouse.

We have confirmed, and reconfirmed, that we may continue to submit claims via Emdeon and they will be forwarded to Trizetto, a common practice amongst clearinghouses. Both are enormous clearinghouses that represent large groups of payers, in many cases the same ones. It is the general purpose of clearinghouses to accept claims from providers, provide limited screening, and then pass them along to the payers. These hand-offs normally occur almost instantaneously, so there should not be any delay as a result.

We are also in discussions with Trizetto in order to determine whether or not we, and you, would be better served by directly submitting Horizon (and other) claims to Trizetto. Please be assured that whatever path or paths we ultimately take, your revenue will be protected.

As we obtain more information we will be happy to pass it along. As always, we appreciate the confidence you have placed in us to assist you in this complex area.

Yours truly,

**Arthur N. Krauss, CPA, CGMA
President**